

North East and Yorkshire

Regional Transfusion Committee

20:20 Vision

The Future of Transfusion

Wednesday 13<sup>th</sup> October 2021

Duncan Trapp

Safety Officer

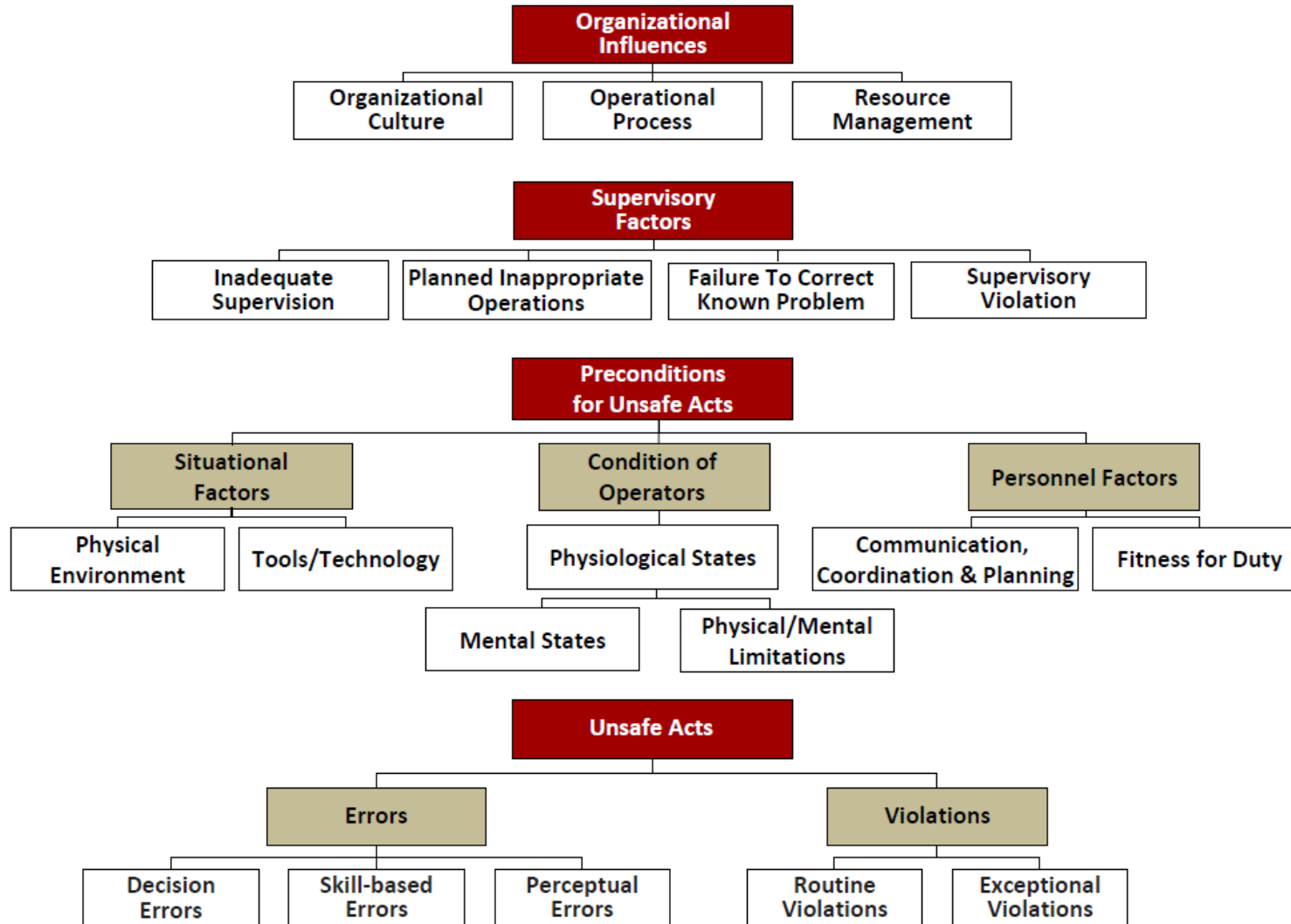
Human Factors: Lessons from Aviation

# Why am I here?

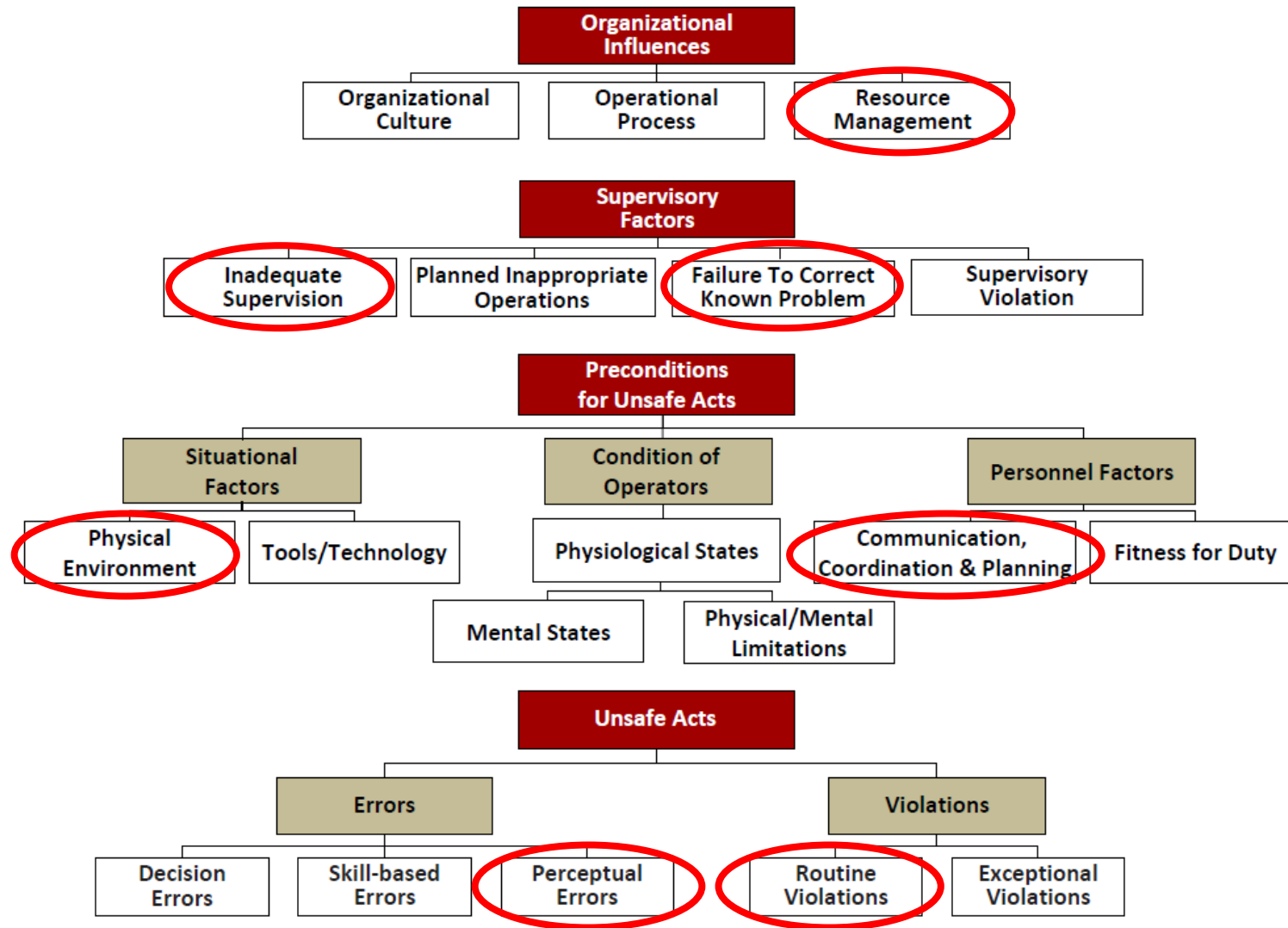
- ▶ Common areas between healthcare and aviation
- ▶ Staffed by professionals
- ▶ Both aim to be learning organisations
- ▶ Investigations can come with angst and suspicion
- ▶ High profile events attract media attention

Aim to investigate the lower-level events/near-misses.....

....at all levels of the organization



## A worked example....



# The ideal world to support a learning organization...

- ▶ Reporting systems that are known and used;
- ▶ Regular review/management of reports;
- ▶ Clear guidance on what gets investigated;
- ▶ Trained investigators to conduct internal ‘investigations’
  - ▶ Using a ‘whole organization’ approach (HFACS)
- ▶ Full understanding of Just Culture principles
  - ▶ Consistently applied in an appropriately transparent manner
- ▶ Shared desire across the business to truly learn

**These are important precursors**